

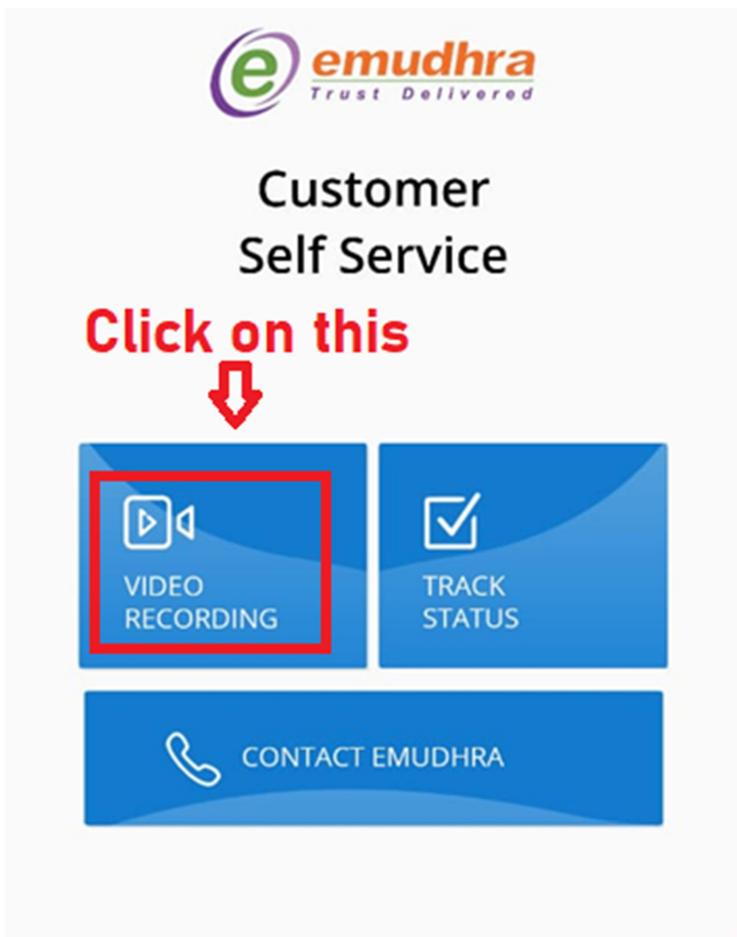
How to Complete Video Verification in eMudhra

Step 1: Download the “eMudhra Customer” App with following links

Android User : <http://bit.ly/eMAndroidApp>

iOS User : <http://bit.ly/eMiOSApp>

Step 2 : After downloading, Open the App. You will see below Screen. Click on Video Recording. Then on next screen click on “Skip” Button .



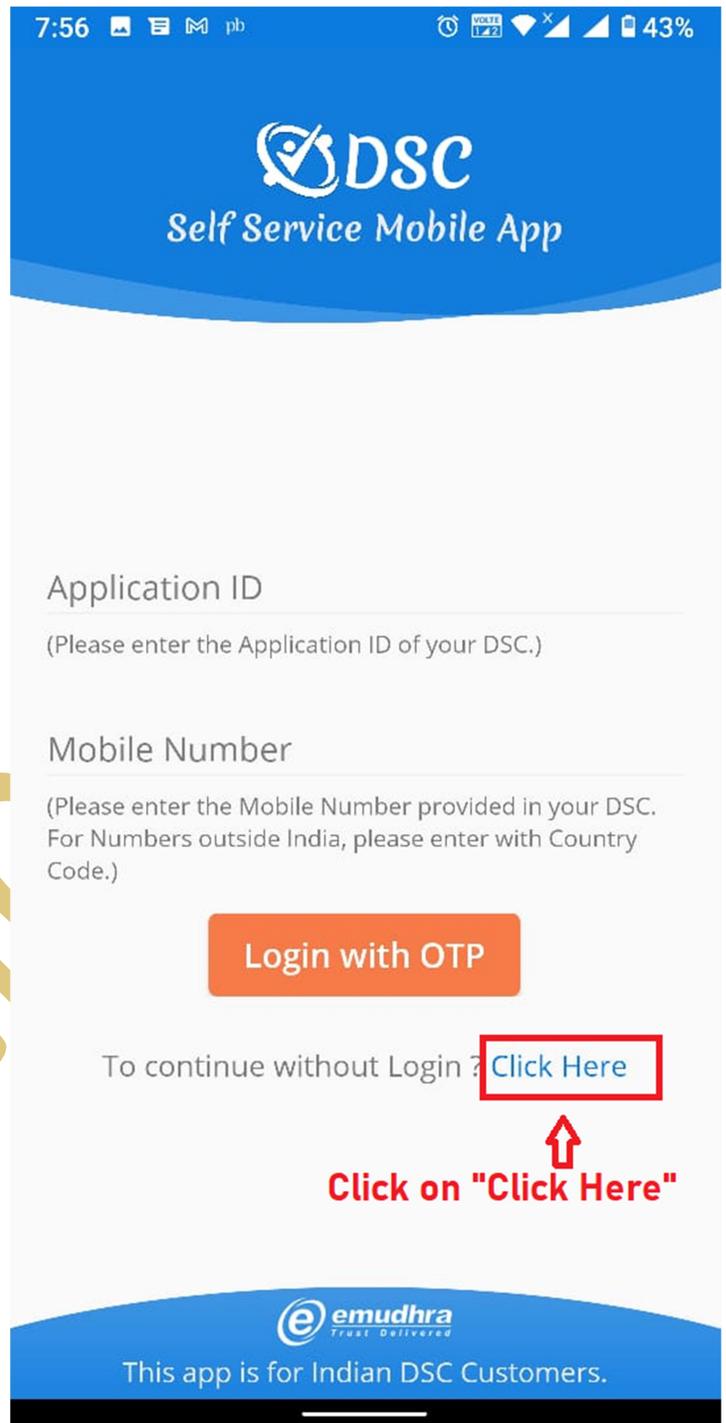
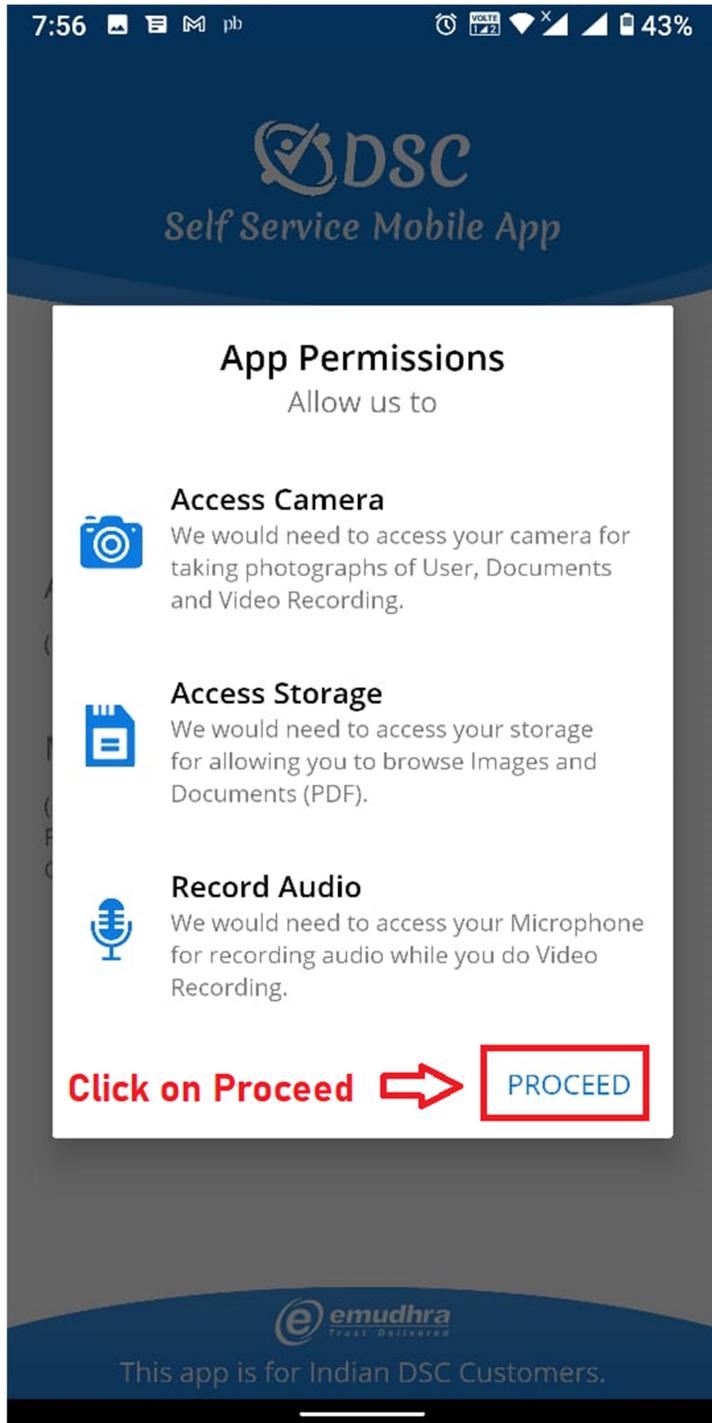
Apply DSC

Apply for DSC in a paperless manner using
Aadhaar OR PAN eKYC

Click on Skip Button

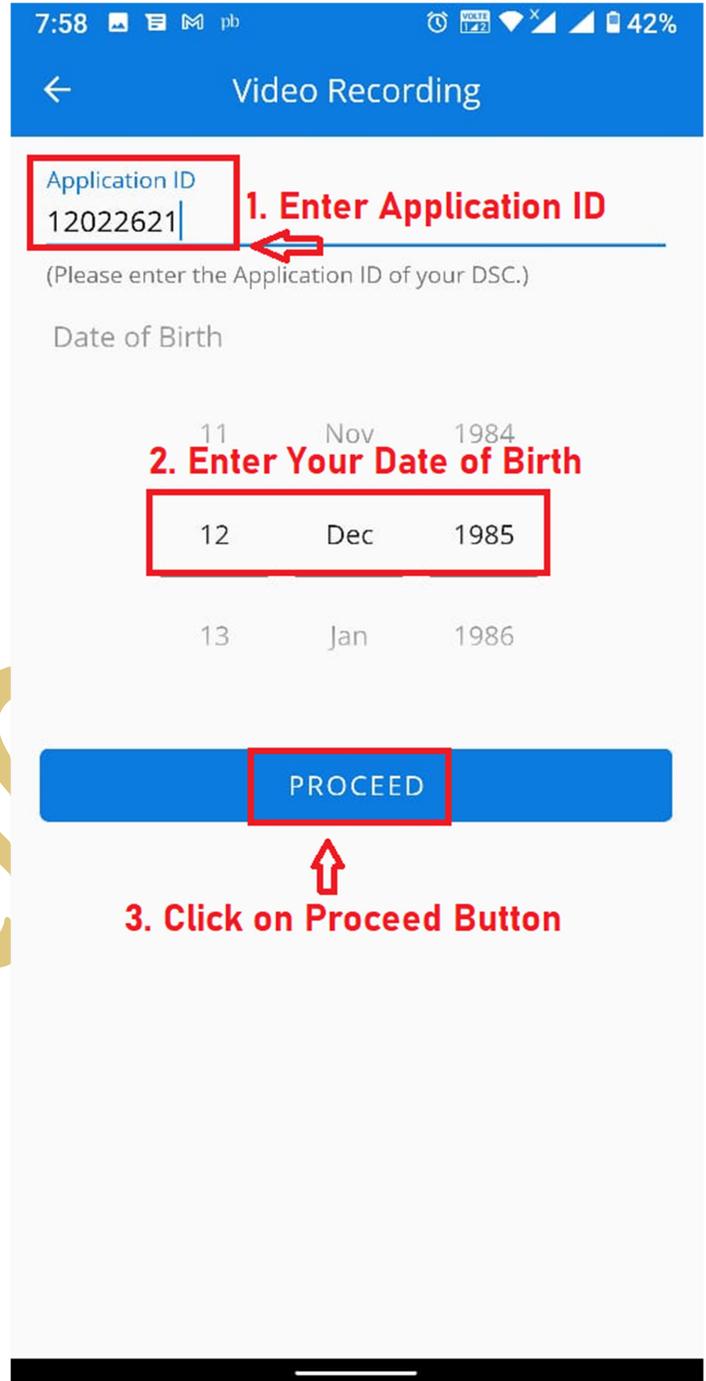
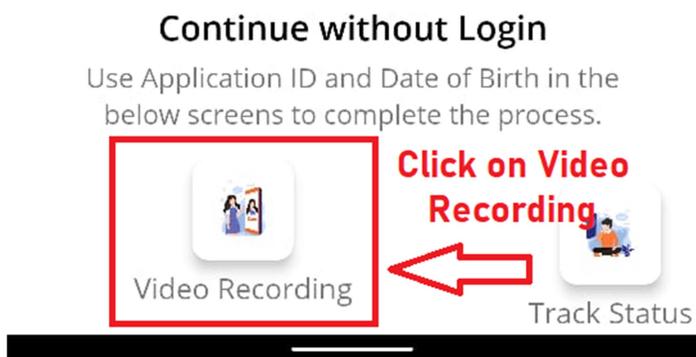
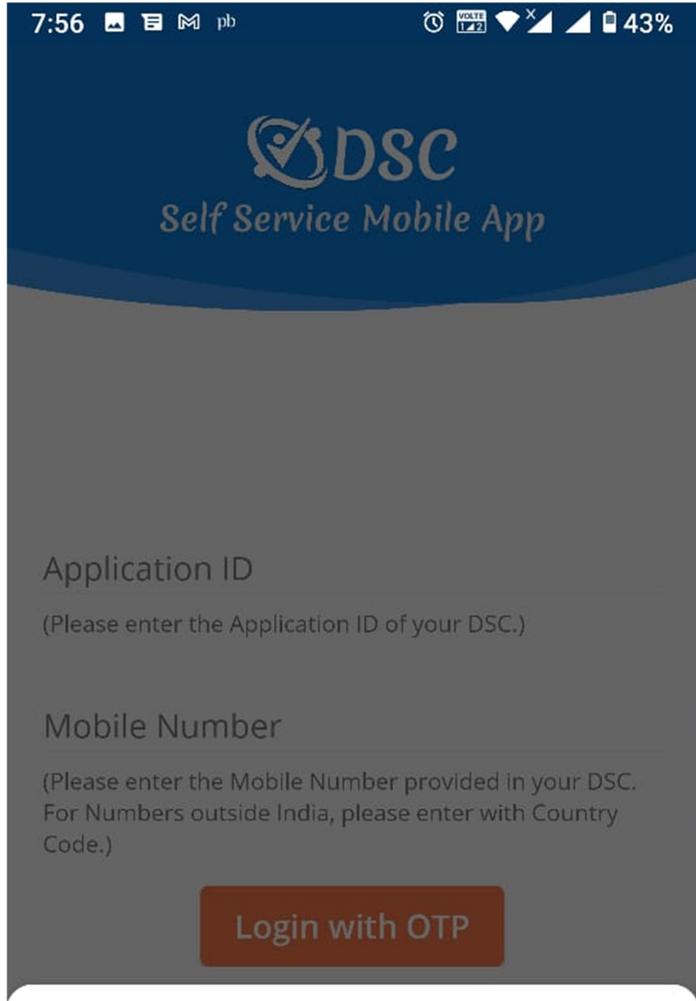


Step 3: On next screen Allow Permission and Click on "Proceed" Button. On next screen Click on "Click here"



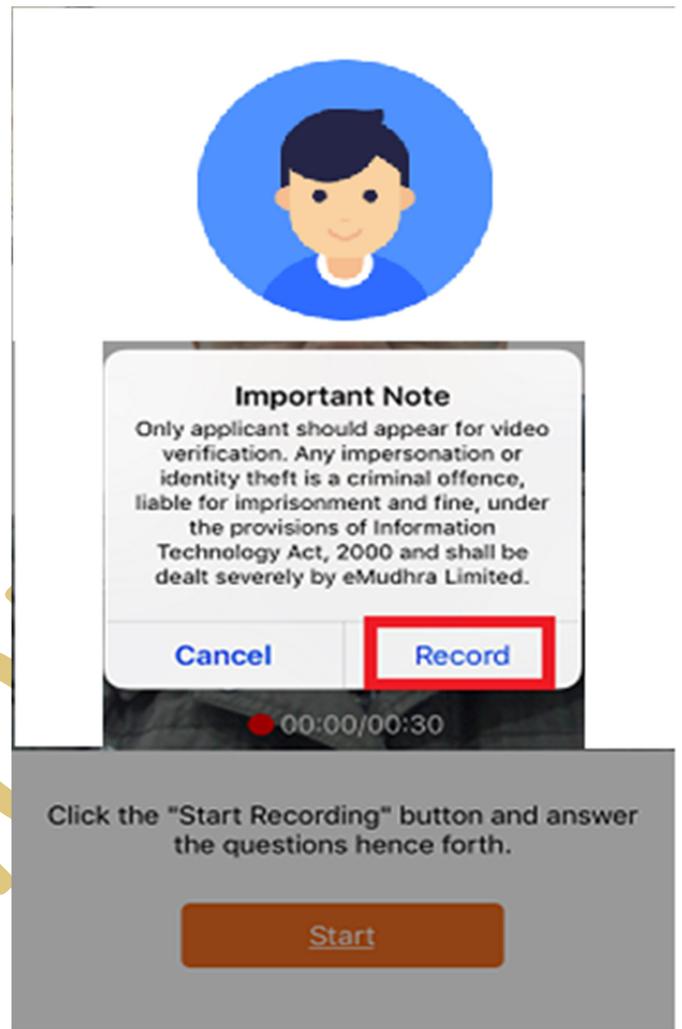
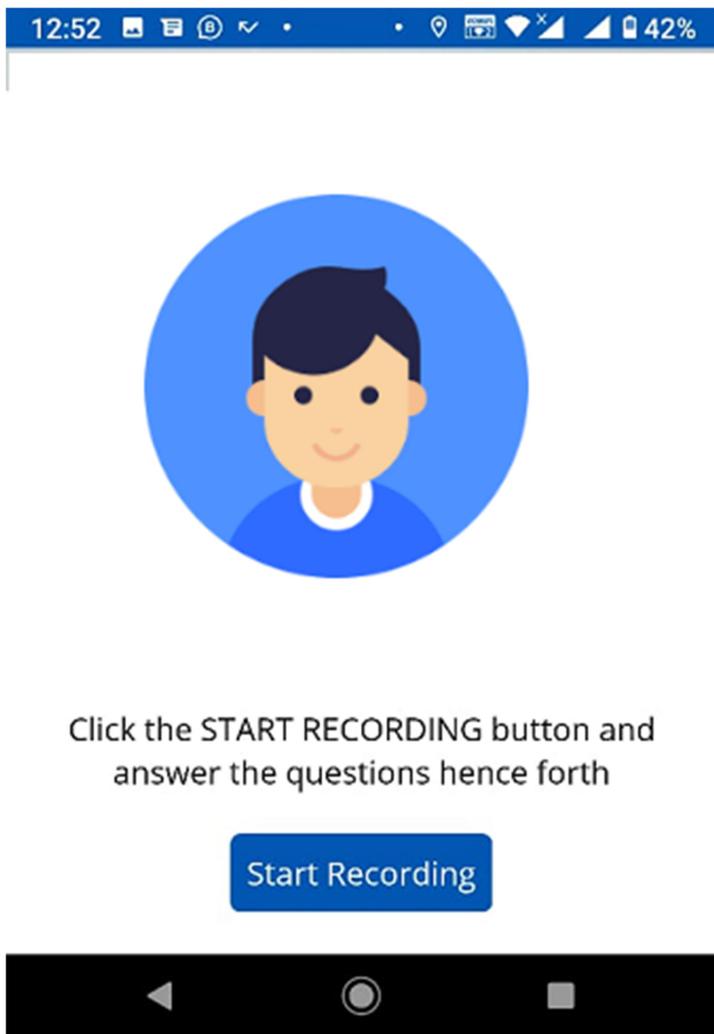
Step 4 : On next screen, Click on “Video Recording” button. On next screen, Enter Application ID and Your Date of Birth and click on “Proceed” button.

Tip : For Application Number , Please check your eMail or Mobile SMS from eMudhra.



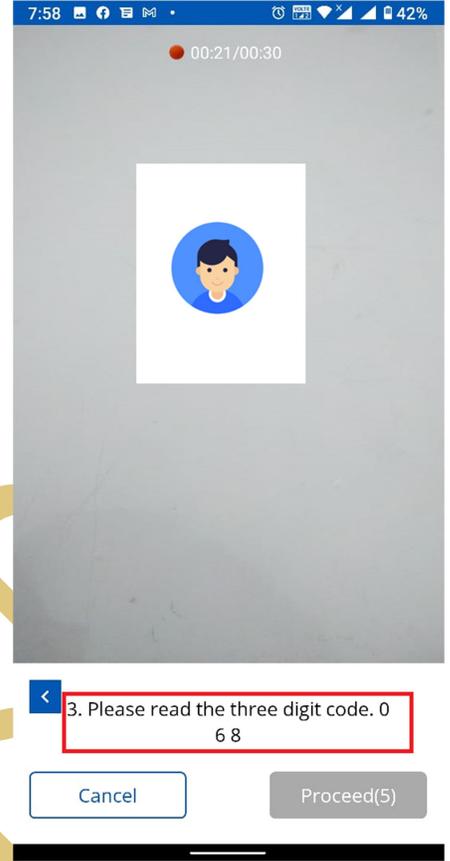
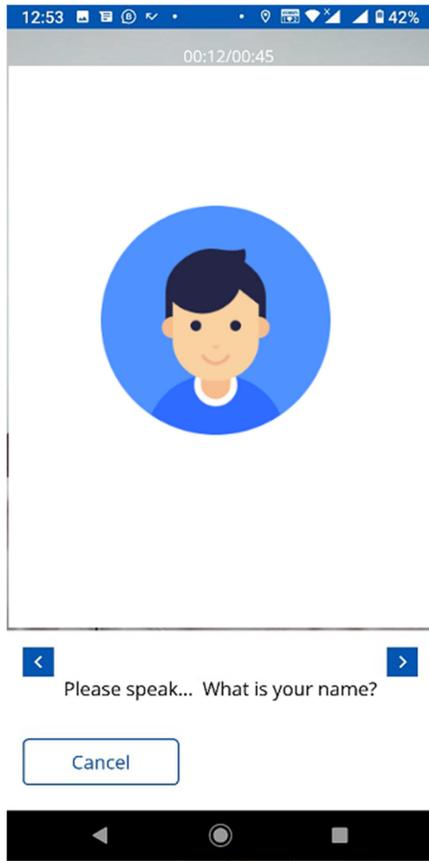
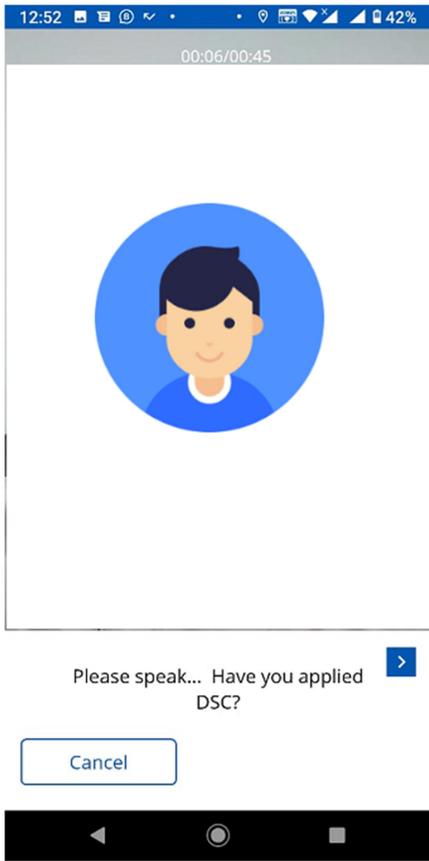
Step 5 : Next Click on “Start Recording” button to start recording of applicant.

Step 6: On Clicking, Read Important Note and Now Click on “Record” Option.

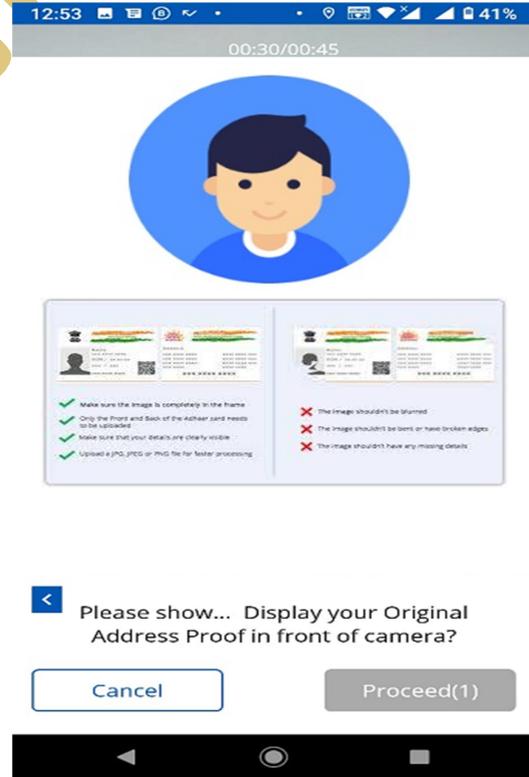
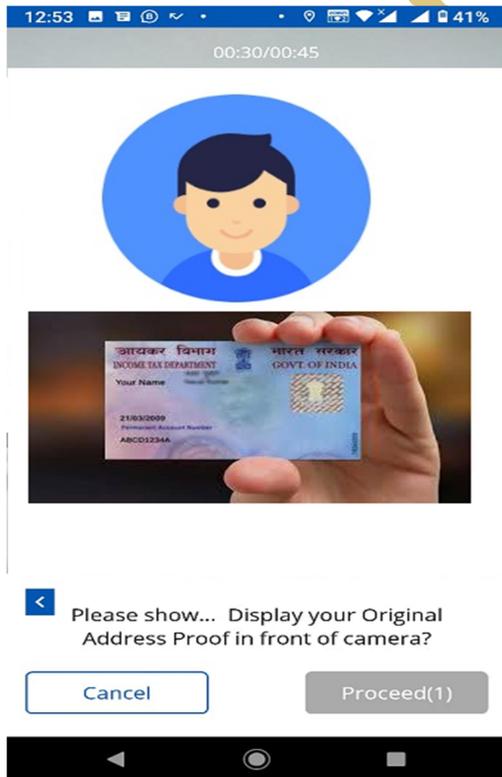


Step 7: Now, you need to answer 3 Questions displayed on screen one by one and click on “>” for next question.

You need you Speak Your Name, Yes in reply to “Have you applied DS” and **read 3 digital code** displayed on screen.



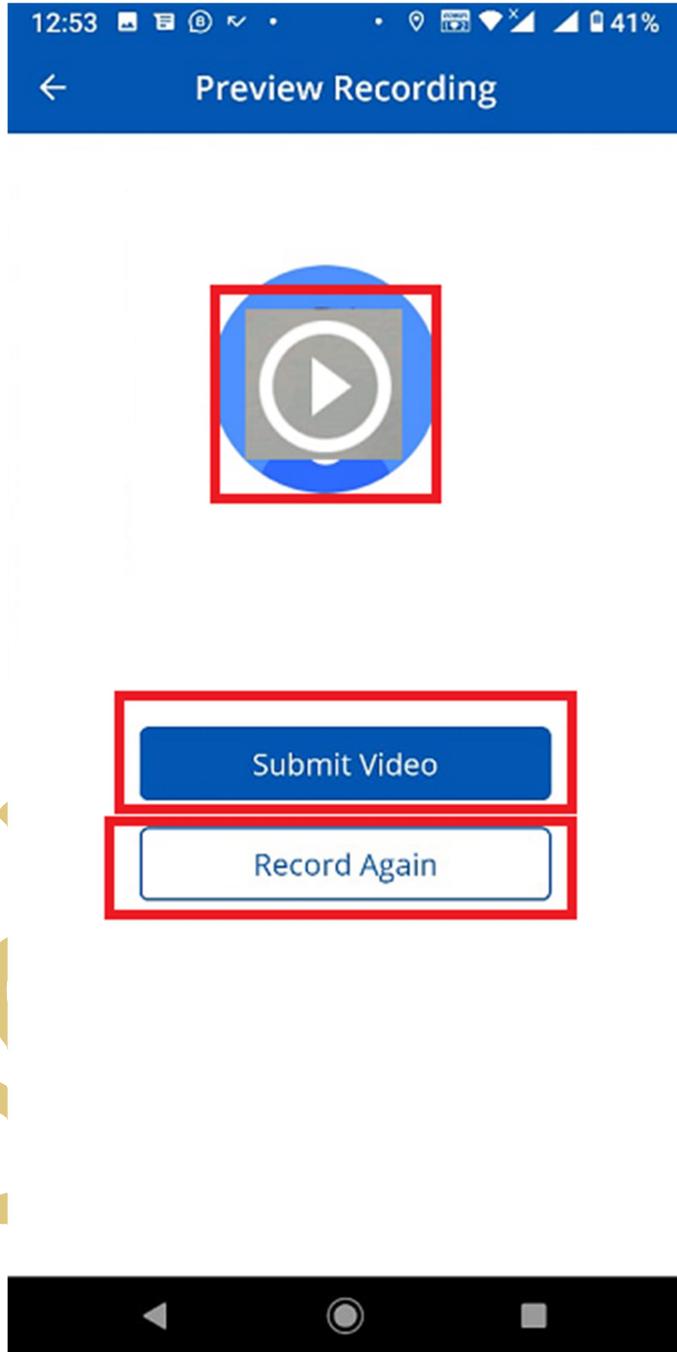
Step 8: In Next Only Applicant need to show Original Documents (which were provided to us) In case of you have applied PAN eKYC based DSC or Organization DSC) Or Click on “Proceed” Button and go to Step 9.



Step 9 : Click on “Proceed” button to submit video.

On Next Screen Play and Review the Video before submit the video. Check your voice must be clear, Face should be visible and documents must be clear and visible properly. If video is OK, Click on Submit Video or Click on Record Again and do all the steps again.

After you click on Submit to eMudhra, Make Sure it gets Upload 100% with Confirmation Message.



Option 2: Desktop / Laptop with Webcam

Step 1 : Check your eMail for Video Verification. Click on “Click here” Link as shown in below image.

Dear Praveen Kumar Goyal ,

We thank you for choosing eMudhra Digital Certificate. We have received the application for issuance of Digital Certificate with below details:

Application ID: 12022621

Applicant Name: Praveen Kumar Goyal

For Issuance of Digital signature, Video Verification is mandatory.

Please follow below steps to complete the same.

Steps for Video Verification:

As part of video verification process, you have to record and submit your video. Please make sure that you are connected to Internet and you have a computer/mobile which has a working camera attached to it before initiating the video recording.

To record video through your Computer, click on the below link.

Computer / Mobile (web browser): [Click Here](#)

To record video through Mobile App, click on the below option.

For iPhone: [Click Here](#)

For Android: [Click Here](#)

We are here to help you.

Should you require any further assistance or clarification, please contact our customer care on 080 - 46156902 (From Monday - Friday 9.30 AM - 6.00 PM and Saturday 9.00 AM - 5.00 PM) or feel free to write to us at info@e-mudhra.com.

Assuring you the best of services at all times.

Activate Windows
Go to Settings to activate Windows

Step 2: On Next Screen Choose Language i.e Hindi or English .

emudhra
Trust Delivered

Welcome to Record your video for DSC Issuance

Language English

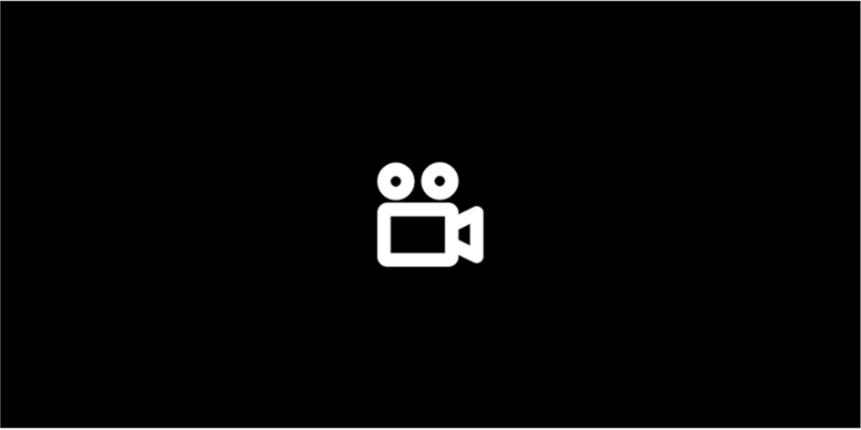
[subHeading]

- Video should be recorded within 30 Seconds. Hence, please keep below documents ready in your hand:
- You should show this in Video when asked. Hold with your fingers on the edges and show it at least for 4-5 Seconds
- In the video, your face should be clear, bright and without any cap, headgear, eyeglasses, headphones or other accessories. Click Continue to proceed.

हिंदी में जारी रखें Continue in English

Step 3 : On next screen, Click on “Start Recording”. Before Start Please note you must Webcam with Audio Recording and Internet Connection.

Record your video for DSC Issuance



0:00 / 0:30

*Your face will be shown in the screen if environment is proper

Click on Start Recording and do the following:

Read I am **Praveen Kumar Goyal**, applied for DSC with eMudhra.
0 7 5 is the Code for this Video .

Please hold original documents on the edges and show it at least for 4-5 seconds.

START RECORDING

Click on Start ↑

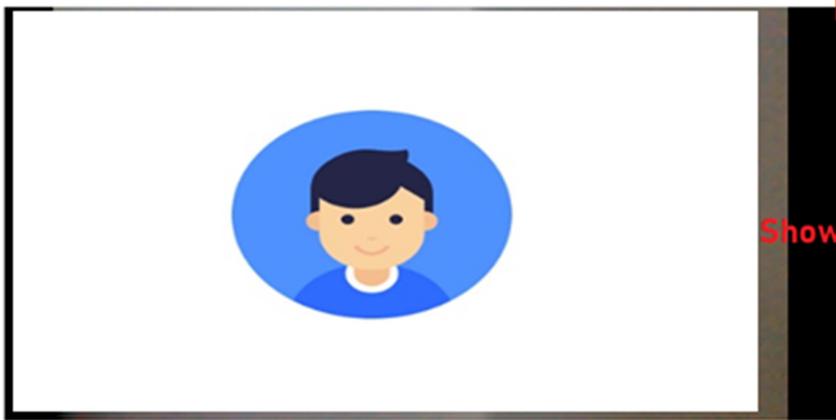
Enrollment Information

1. **Application No** : 12022621
2. **Name** : Praveen Kumar Goyal
3. **DOB** : 12-Nov-1982

Note: Please note that your Video recording will be rejected if the video and audio are not clear.

Step 4 : On next Screen, Applicant need to read line written above “Stop Recording” button. (See below Image)
If it is a PAN eKYC Based or Organization Based DSC, Show your Original Documents also.

Record your video for DSC Issuance



0:26 / 0:30

*Your face will be shown in the screen if environment is proper

Read the line and code written below

Click on Start Recording and do the following:

Read I am **Praveen Kumar Goyal**, applied for DSC with eMudhra.
0 7 5 is the Code for this Video .

Please hold original documents on the edges and show it at least for 4-5 seconds. ↑

STOP RECORDING

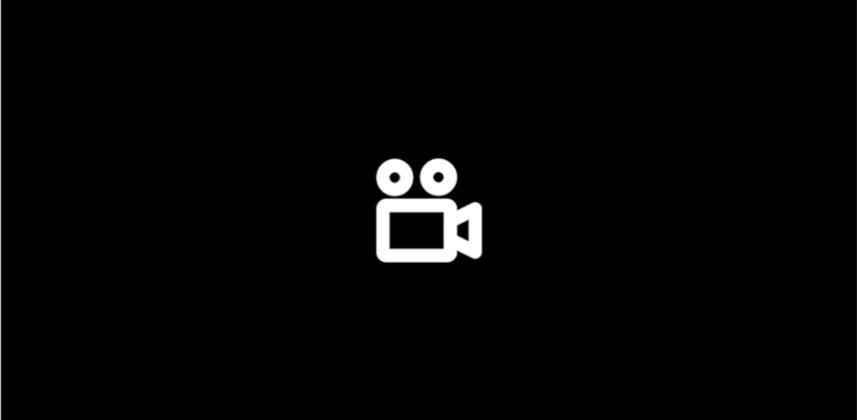
Enrollment Information

1. **Application No** : 12022621
2. **Name** : Praveen Kumar Goyal
3. **DOB** : 12-Nov-1982

Note: Please note that your Video recording will be rejected if the video and audio are not clear.

Step 5 : After recording , Click on “Preview” button and check if Video is having proper sound, clear face and documents.

Record your video for DSC Issuance



0:30 / 0:30

*Your face will be shown in the screen if environment is proper

Press "PREVIEW" button to preview your recorded video before submitting. During Preview, please check the clarity of the documents , as well as hear that the video code is read properly.

PREVIEW

Click on "Review" Button

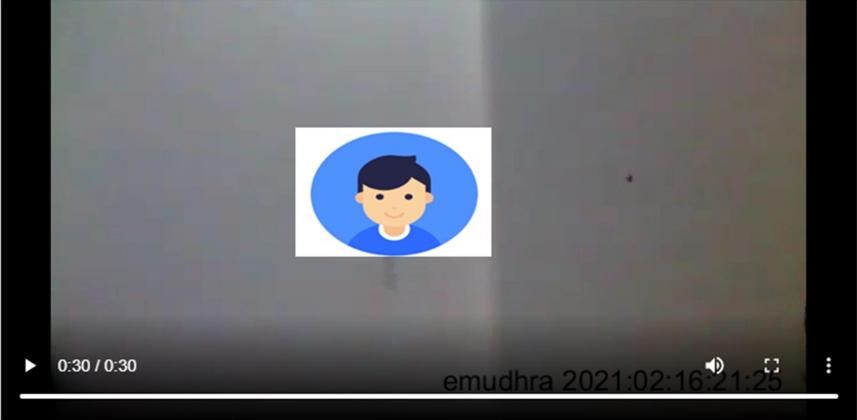
Enrollment Information

1. **Application No** : 12022621
2. **Name** : Praveen Kumar Goyal
3. **DOB** : 12-Nov-1982

Note: Please note that your Video recording will be rejected if the video and audio are not clear.

Step 6 : After review, Click on Submit button if video is OK. Or Click on “Record Again” button to re-record.

Record your video for DSC Issuance



0:30 / 0:30

*Your face will be shown in the screen if environment is proper

Press "RECORD AGAIN" to record again or "SUBMIT" to complete the process.

RECORD AGAIN **SUBMIT**

Enrollment Information

1. **Application No** : 12022621
2. **Name** : Praveen Kumar Goyal
3. **DOB** : 12-Nov-1982

Note: Please note that your Video recording will be rejected if the video and audio are not clear.

After clicking on “Submit to eMudhra” , Make Sure you get a success message.

***** END OF DOCUMENT *****